

# USER MANUAL

Fiber Optic Extender with 4K60 4:4:4 support uncompressed 18Gbps HDR, ARC, IR, and RS232



This is AVProEdge's flagship Fiber Optic Extender, allowing the user to extend an HDMI signal up to 300 meters using single-mode or multi-mode fiber. It solves problems for both commercial and residential markets for distributing high value 4K 18Gbps content from rack to display. These extenders go the distance, no need to find power and cascade extenders for ultra long runs. Additionally AC-EXO-UNC offers solutions for 18Gbps distribution in residential, digital entertainment centers, retail stores, AV events that require reliable and long distance distribution, suitable for Data Center, Control Rooms, Conference Rooms, Schools and Corporate Training environment.

## *Product Overview*

Model Numbers:

- AC-EXO-UNC-T ~ HDBaseT Transmitter w/ Audio Extraction, IR, RS-232, EDID, and ARC
- AC-EXO-UNC-R ~ HDBaseT Receiver w/ Audio INPUT, IR, RS-232, and ARC

## *Features*

- HDMI 2.0(a/b)
- 18Gbps Bandwidth Support Uncompressed
- Up to 4K60 4:4:4 Support
- Full HDR Support (HDR 10 & 12 Bit)
- HDR, HDR10+ and HLG Support
- Dolby Vision Support
- ARC Support (Toslink or HDMI)
- CEC Pass Through
- 3D Support
- 300m (1000ft) on full 4K (Multi-mode OM3)
- 300m (1000ft) on full 4K (Single-mode Fiber)
- HDCP 2.2 & Earlier
- Bi Directional IR
- Bi Directional RS232
- 3-20v protection circuit built in for safe IR transport
- LED status indicators – Power, Link, Signal and Ethernet
- Use single fiber optic cable (Multi-mode or Single-mode)
- Supports uncompressed PCM 2- Ch., LPCM 5.1 & 7.1, Dolby Digital, DTS, Dolby TrueHD, DTS HD-Master Audio, Atmos (On HDMI)
- ESD protection circuitry (Inputs & Outputs) to 7KV
- Single LC Connector Type

## *What's in the Box*

- AC-EXO-UNC-T (Transmitter)
- AC-EXO-UNC-R (Receiver)
- 2x 48V Power Supply
- 1 x IR Tx Unit
- 1 x IR Rx Unit
- Mounting Ears

<b>VIDEO:</b>	
VIDEO RESOLUTIONS	UP TO 4K 60HZ 4:4:4
VESA RESOLUTIONS	UP TO DCI 4K (4096X2160)
HDR FORMATS/RESOLUTIONS	420, 422, 444 (10 AND 12 DEEP COLOR) HDR10, HDR10+, HLG, DOLBY VISION
COLOR SPACE	YUV (COMPONENT), RGB (CSC: REC. 601, REC. 709, BT2020, DCI, P3 D6500)
CHROMA SUBSAMPLING	4:4:4, 4:2:2, 4:2:0 SUPPORTED
DEEP COLOR	UP TO 16 BIT (1080), UP TO 12 BIT (4K)
<b>AUDIO:</b>	
AUDIO FORMATS SUPPORTED HDMI	PCM 2.0 CH, LPCM 5.1 & 7.1, DOLBY DIGITAL, DTS 5.1, DOLBY DIGITAL PLUS, DOLBY TRUEHD, DTS-HD MASTER AUDIO, DTS-X, DOLBY ATMOS
AUDIO FORMATS SUPPORTED EXTRACTED: TRANSMITTER (TOSLINK OUT)	PCM 2.0 CH, LPCM 5.1 & 7.1, DOLBY DIGITAL, DTS 5.1, DOLBY DIGITAL PLUS (NO DOWNMIXING) - EXTRACT LOCAL OR ARC
AUDIO FORMATS SUPPORTED: RECEIVER (TOSLINK INPUT)	PCM 2.0 CH, LPCM 5.1 & 7.1, DOLBY DIGITAL, DTS 5.1, DOLBY DIGITAL PLUS (NO DOWNMIXING) - INPUT FOR ARC
ARC (AUDIO RETURN CHANNEL)	VIA TOSLINK OR HDMI
<b>FIBER:</b>	
TYPE	MULTIMODE (OM3 RECOMMENDED) OR SINGLEMODE
CONNECTOR	LC (LUCENT)
RECOMMEND FIBER	CLEERLINE SSF
CUSTOM OPTICAL TOSA/ROSA	300M BUILT IN.
<b>DISTANCE:</b>	
OM3 MULTI-MODE (FULL 4K)	300M (1000 FEET)
SINGLE-MODE (FULL 4K)	300M (1000 FEET)
HDMI LEAD IN/OUT (UP TO 4K60 4:4:4)	UP TO 50 FEET (BULLET TRAIN HDMI)
HDMI LEAD IN/OUT (W/ AOC CABLE) (UP TO 4K60 4:4:4)	UP TO 130 FEET (W/ BULLET TRAIN AOC)
<b>OTHER:</b>	
BANDWIDTH	18 GBPS
HDCP	HDCP 2.2 AND EARLIER
<b>PORTS:</b>	
HDMI (TX & RX)	TYPE A
AUDIO (EXTRACTED/EMBEDDED) (TX & RX)	TOSLINK
IR TX (TX & RX)	3.5MM MONO (2 CONDUCTOR)
IR RX (TX & RX)	3.5MM STEREO (3 CONDUCTOR)
RS232 (TX & RX)	3 PIN TERMINAL BLOCK
POWER (TX & RX)	BARREL TYPE
<b>ENVIRONMENTAL:</b>	
OPERATING TEMPRATURE	23 TO 125°F (-5 TO 51°C)
STORAGE TEMPERATURE	-4 TO 140°F (-20 TO 60°C)
HUMIDITY RANGE	5-90% RH (NO CONDENSATION)
<b>POWER:</b>	
POWER CONSUMPTION (TOTAL)	12 WATTS MAX PAIR
POWER SUPPLY	INPUT: AC 100-240V ~ 50/60HZ OUTPUT: DC 12V 2A (WALL VERSION)
<b>DIMENSIONS:</b>	
DIMENSIONS (SINGLE UNIT ONLY, TX OR RX ARE SAME) (LENGTH/WIDTH/HEIGHT) (TX OR RX EACH ALONE)	MM: 173 X 114 X 22 INCH: 6.8 X 4.48 X 0.87
DIMENSIONS (PACKAGED LENGTH/WIDTH/HEIGHT) (KIT)	MM: 305 X 178 X 77 INCH: 12 X 7 X 3
WEIGHT (UNIT) (TX OR RX EACH ALONE)	0.9LBS (0.45KG)
WEIGHT (PACKAGED)	2LBS (0.90KG)
*SPECIFICATIONS SUBJECT TO CHANGE WITHOUT NOTICE. MASS & DIMENSIONS ARE APPROXIMATE	

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## Fiber Basics: Fiber Cable Types

- Single-mode - Typically used for "long hauls" - Typically used for long distance buried cable (ie. used by telecommunication companies for country-wide distribution) -Single-mode should be used in applications over 1000FT (300M).
- Multi-mode - Most common in pro/custom electronics. For shorter runs, up to 1000FT (300M). Multi-mode is used in residential/commercial applications for on premise infrastructure.

## Ways to purchase fiber cable:

- Simplex - Means a single strain of fiber optic cable. Comes in a single jacket. Any grade/type can be simplex.
- Duplex - Means two strains of fiber optic cable. Comes in a dual, fused, jacket.
- 6-Strain - Six strains of fiber, comes in a single jacket, each individual fiber will be color coded.
- 12-Strain - Twelve strains of fiber, comes in a single jacket, each individual fiber will be color coded.

## OM Grades

OM grades are for multi-mode fiber (OM translates to Optical Multi-mode) only. The grade is determined by the clarity of the glass. The differences are:

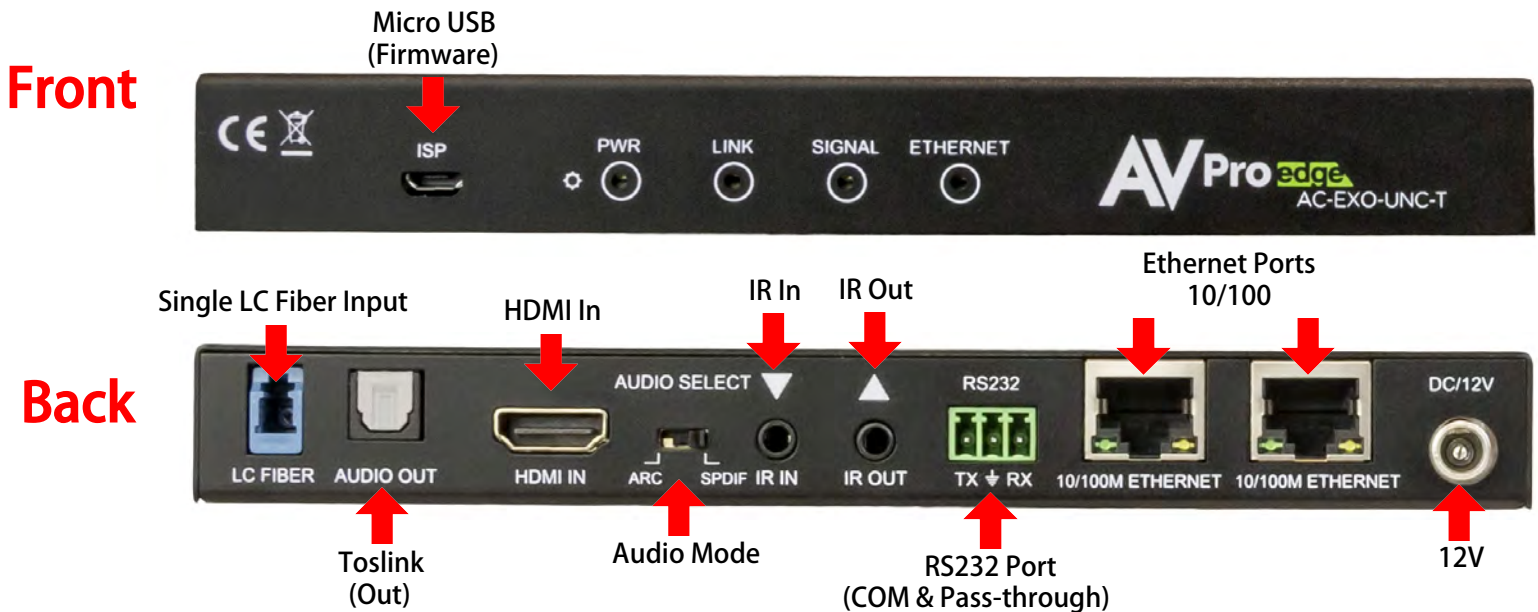
- OM1 - (Legacy Fiber) - 200MHz - Typically **ORANGE** jacket - is compatible with AC-EXO-UNC up to 100M.
- OM2 - 500MHz - Typically **ORANGE** jacket - is compatible with AC-EXO-UNC up to 150M.
- OM3 - (Most Common, Recommended) 2000MHz - Typically **AQUA** jacket - is compatible with AC-EXO-UNC up to 300M.
- OM4 - 4700MHz - Typically **VIOLET**, but can be **AQUA** jacket - Is compatible with AC-EXO-UNC up to 300M

## OS Grades

OS grades are for single-mode fiber (OS translates to Optical Single-mode) only. The grade is determined by the clarity of the glass. For Pro AV applications the grade is of little meaning - there are two grades (OS1, OS2) OS1 is considered "legacy". If you buy Single-mode today it will be OS2. The jacket color of single-mode fiber is **YELLOW**. The AC-EXO-UNC.

- LC (Lucent Connector) - Universal style, most common (used in networking). Can be terminated in the field, some connectors support more than one strain. AC-EXO-UNC uses this connector type.
- SC (Square Connector) - Universal, can be terminated in the field. Single strain of fiber only.
- MPO (Multi-fiber Push-On) - Mechanically terminated, for large fiber clusters. Not field friendly.
- Other Types- many other "custom" styles exist, however since there is no consistency, it is not effective in the field and becomes a single use cable.

## ■ The Transmitter



### Indicator Troubleshooting Lights on the Transmitter:

**POWER - On the front: (Red)** This is an indicator that the power is connected. There are only two states for the light:

- Light Is On = Power supply is connected and functioning
- Light Is Off = Power supply is not connected or there is no power present. (In order to have power: check the power supply, USP, Outlet, etc...)

**LINK - On the front: (Blue)** This indicator shows that the Transmitter and Receiver are connected. The states are:

- Light Is On (Solid) = Sync between transmitter and receiver is established
- Light Is Off = Transmitter and Receiver are not connected, check fiber ends/cable

**SIGNAL - On the front: (Blue)** This indicator shows source is connected. There are only two states for the light:

- Light is ON = Source device is connected
- Light is OFF = Source device is not connected

**ETHERNET - On the front: (Blue)** This indicator shows Ethernet status. There are two states for the light:

- Light is ON = The Transmitter is powered and connected to the Receiver
- Light is FLASHING = This light flashes randomly as data is transmitted

**ETHERNET - On the back: (Green)** This indicator shows

- Light is FLASHING = This light flashes randomly as data is transmitted
- Light is OFF = This indicates there is no data coming through

**ETHERNET - On the back: (Amber)** This indicator shows

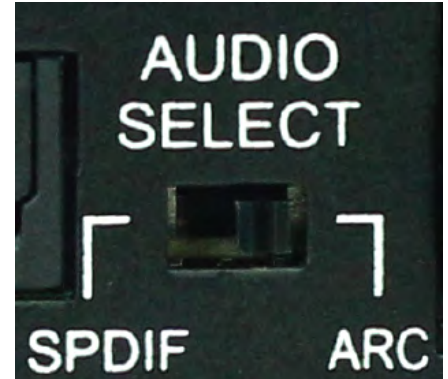
- Light Is On (Solid) = The Transmitter is powered and connected to the Receiver
- Light is FLASHING = This light flashes randomly as data is transmitted

## ▪ *Functions & Setup of the Transmitter and Receiver:*

**Audio Select Slide Switch:** (On Back) This is used to select where ARC will come from

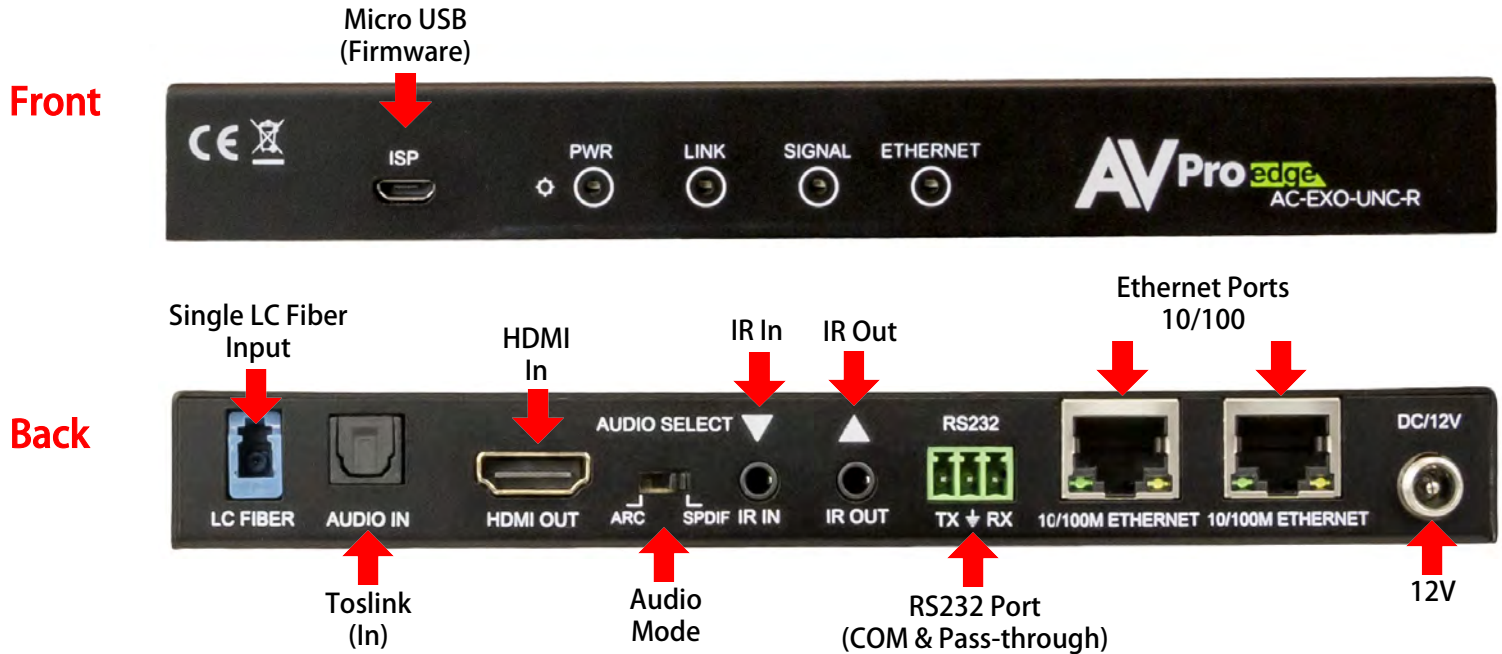
There are two modes:

- ARC (Default) - The audio sent back to the transmitter will be from the HDMI Audio Return Channel. The supported formats are 2CH PCM, 6CH/7CH LPCM, DTS 5.1, Dolby Digital, Dolby Digital Plus. No down-mix, pass through only. Please see the AC-ADM-COTO for down-mixing.
  - In this mode the SPDIF INPUT is inactive.
  - To use ARC via HDMI, make sure ARC is enabled on AVR and Display properly.
  - The SPDIF OUTPUT on the transmitter will be active for up to DD+.
  - Dolby Atmos can pass over HDMI ARC.
- SPDIF (Recommended) - The audio sent back to the transmitter will be from the SPDIF INPUT. The supported formats are 2CH PCM, 6CH/7CH LPCM, DTS 5.1, Dolby Digital, Dolby Digital Plus. No down-mix, pass through only. Please see the AC-ADM-COTO for down-mixing.
  - NOTE - On the Tx, you can retrieve the signal from HDMI or SPDIF Toslink. Verify AUDIO SELECT switch is set correctly on both the Transmitter and the Receiver depending on where you are extracting.



**\*NOTE: See Pg. 15 & 16 for examples and switch positions.**

■ *The Receiver*



**Indicator Troubleshooting Lights on the Receiver:**

**POWER - On the front: (Red)** This is an indicator that the power is connected. There are only two states for the light:

- Light Is On = Power supply is connected and functioning
- Light Is Off = Power supply is not connected or there is no power present. (In order to have power: check the power supply, USP, Outlet, etc...)

**LINK - On the front: (Blue)** This indicator shows that the Receiver and Transmitter are connected. The states are:

- Light Is On (Solid) = Sync between Receiver and Transmitter is established
- Light Is Off = Receiver and Transmitter are not connected, check fiber ends/cable

**SIGNAL - On the front: (Blue)** This indicator shows source is connected. There are only two states for the light:

- Light is ON = Source device is connected
- Light is OFF = Source device is not connected

**ETHERNET - On the front: (Blue)** This indicator shows Ethernet status. There are two states for the light:

- Light is ON = The Receiver is powered and connected with the Transmitter
- Light is FLASHING = This light flashes randomly as data is transmitted

**ETHERNET - On the back: (Green)** This indicator shows

- Light is FLASHING = This light flashes randomly as data is transmitted
- Light is OFF = This indicates there is no data coming through

**ETHERNET - On the back: (Amber)** This indicator shows

- Light is ON = The Receiver is powered and connected with the Transmitter
- Light is FLASHING = This light flashes randomly as data is transmitted

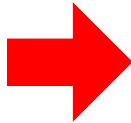


## ■ RS-232 Configuration

RS-232 can be used to pass control signals bi-directionally to & from any RS-232 compatible device. This is commonly used to route control signals in the following way:

1. Control System --> Display/Projector (IE, Power On/Off)
2. Display/Projector --> Control System (IE, Display Status, Volume Status etc...)
3. When ultra long-range serial communication is needed (think concerts, live events). Use the extender.

The unit comes with 3 pin connectors to allow for any wire an integrator would like. The pin out configuration Left=TX, Center=Ground, Right=RX and looks like this:



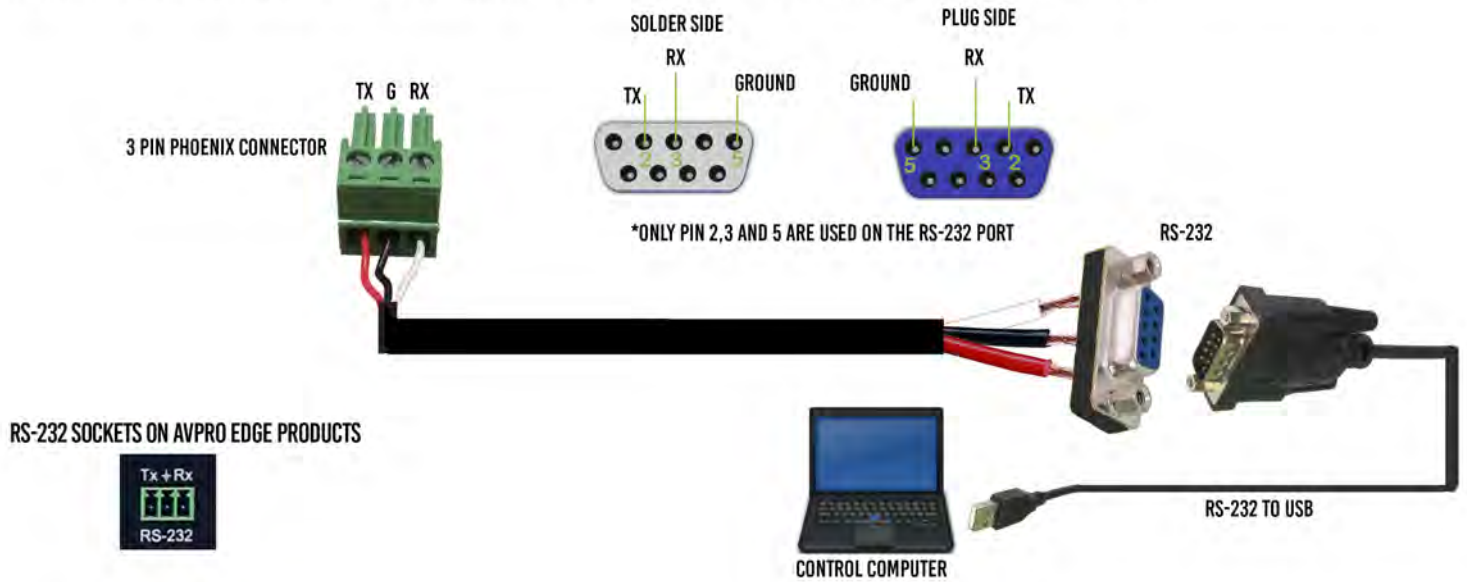
This is how the cable should look. If using the AC-CABLE-3.5-DB9F (Female) or AC-CABLE-3.5-DB9M (Male), the colors will be the same. With any other cable, please follow Tx, G, Rx as shown above. A RS-232 cable preparation diagram is on the next page.



■ *RS-232 Cable Prep*

# RS-232 CABLE FOR AVPRO EDGE

IN ORDER TO CONNECT YOUR COMPTER TO THE SWITCH BY RS-232 YOU NEED TO MAKE YOUR OWN CABLE WITH ONE END A PHOENIX CONNECTOR AND THE OTHER END A RS-232 PORT. YOUR COMPUTER DOESN'T HAVE A RS-232 INPUT, GET A USB CONVERTER (AS SHOWN BELOW), AND PLUG THE USB END TO ANY COMPUTER



■ *RS-232 Sample Application*

# UNC EXTENDER RS-232 CONTROL



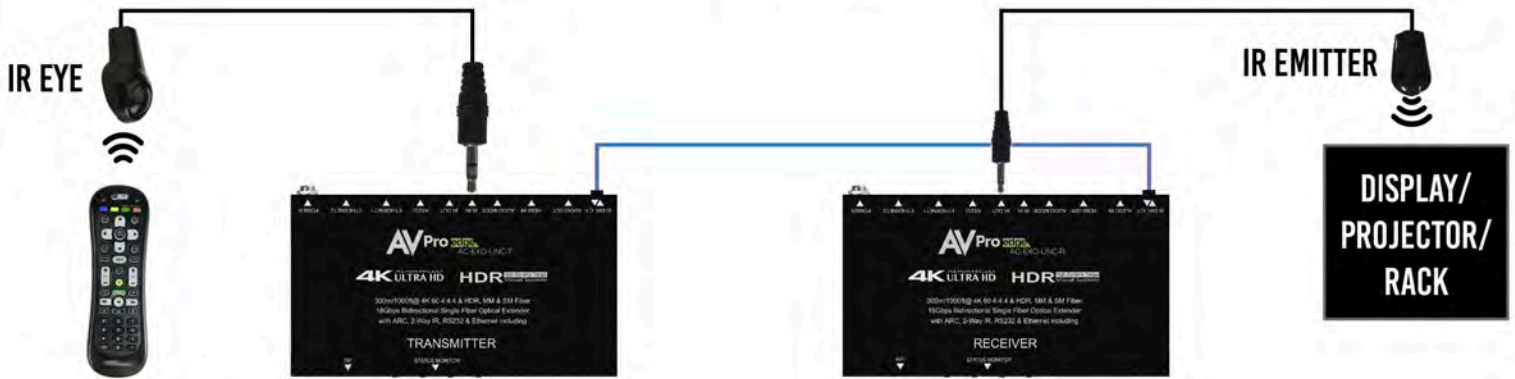
RS-232 CONTROL IS BI-DIRECTIONAL SO YOU ARE ABLE TO RECEIVE FEEDBACK

## ■ IR Configuration

IR can be used in two ways:

1. **From Rack (Using IR-EYE):** Plug an IR-Receiver Eye into the "IR IN" of the AC-EXO-UNC Transmitter in order to pass infrared signals generated from a device or IR Remote.
2. **From Remote End:** Use an IR-Receiver Eye on the AC-EXO-UNC Receiver (IR In Port) in order to send IR signals BACK to the rack and out of the TRANSMITTER IR Out Port with an emitter

### FROM RACK



### FROM REMOTE END



### ■ IR Connections to AC-EXO-UNC-T (Transmitter)

IR OUT Emitter (Non-Flashing)



IR IN w/ Receiver Eye



### ■ IR Connections to AC-EXO-UNC-R (Receiver)

IR OUT Emitter (Non-Flashing)



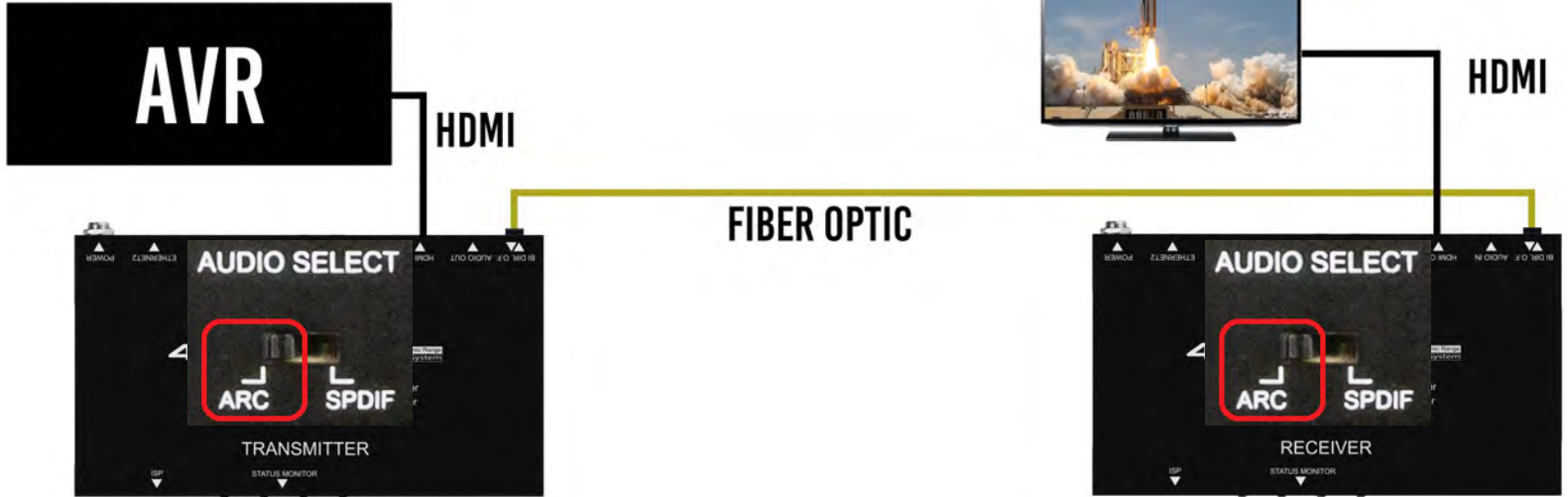
IR IN w/ Receiver Eye



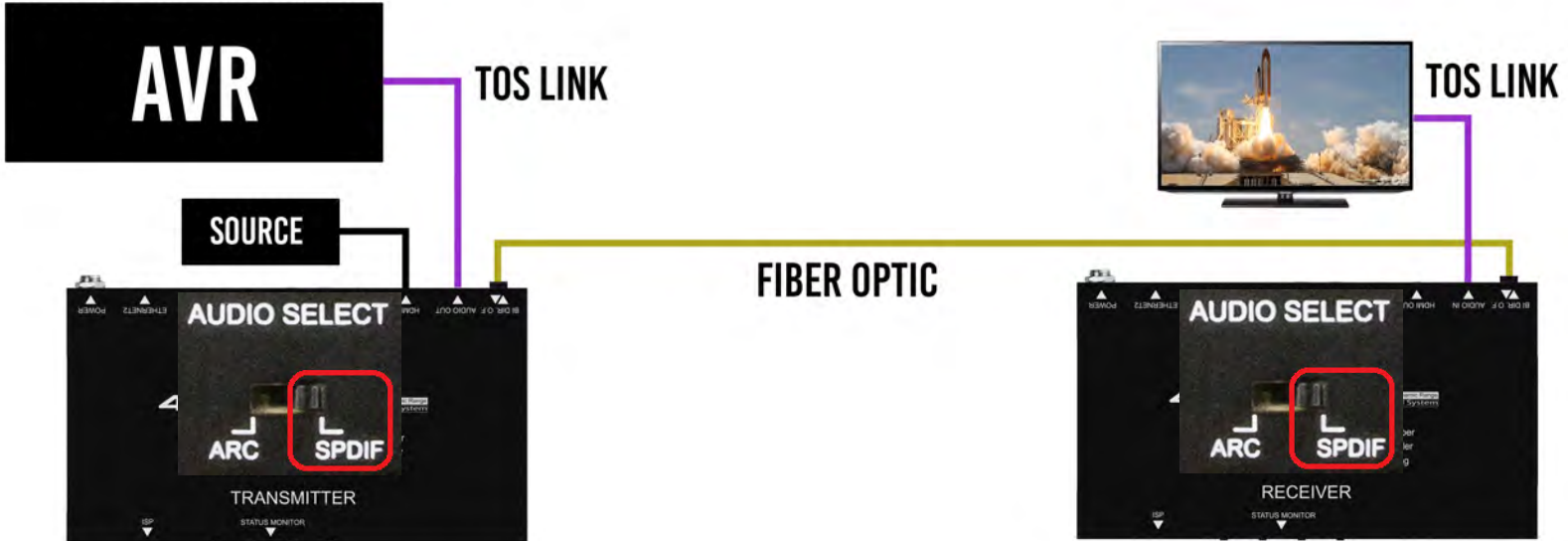
- ARC (Audio Return Channel)

\*NOTE: When connecting via HDMI, the connected device (source and/or display) MUST SUPPORT ARC

AUDIO FROM DISPLAY VIA THE AUDIO RETURN CHANNEL (ARC)



AUDIO FROM DISPLAY VIA THE AUDIO RETURN CHANNEL (ARC)

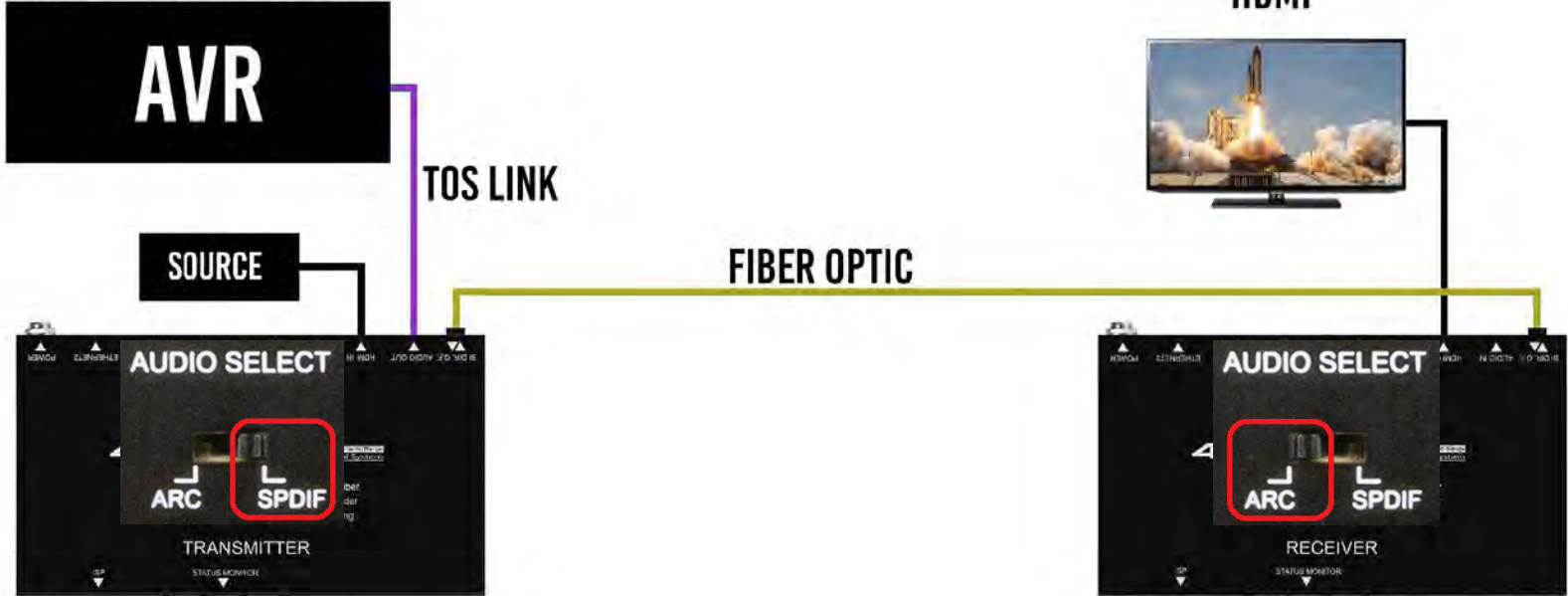


▪ **ARC (Audio Return Channel) Cont:**

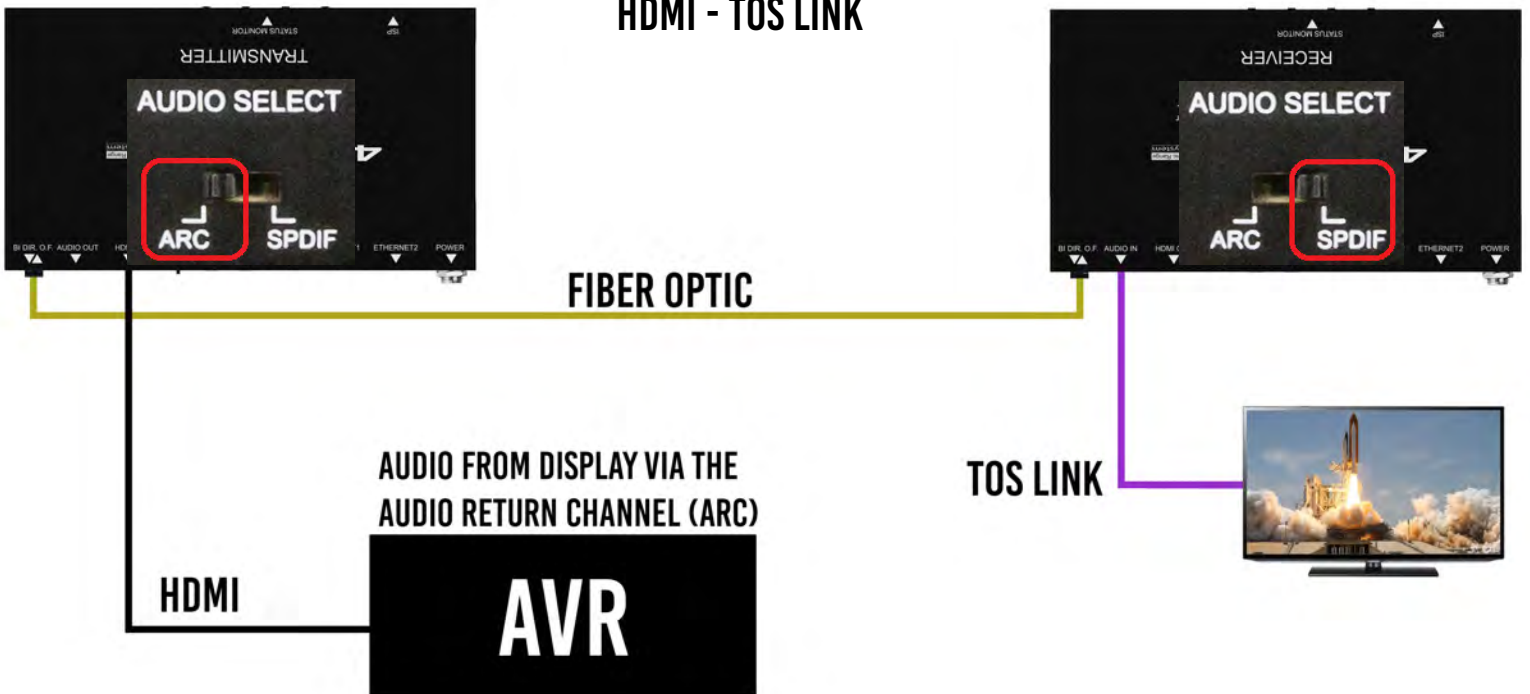
AUDIO FROM DISPLAY VIA THE AUDIO RETURN CHANNEL (ARC)

TOSLINK - HDMI

HDMI



HDMI - TOS LINK



## ▪ *Maintenance*

To ensure reliable operation of this product as well as protecting the safety of any person using or handling this device while powered, please observe the following instructions.

- Use the power supplies provided. If an alternate supply is required, check voltage, polarity and that it has sufficient power to supply the device it is connected to.
- Do not operate these products outside the specified temperature and humidity range given in the above specifications.
- Ensure there is adequate ventilation to allow this product to operate efficiently.
- Repair of the equipment should only be carried out by qualified professionals as these products contain sensitive components that may be damaged by any mistreatment.
- Only use this product in a dry environment. Do not allow any liquids or harmful chemicals to come into contact with these products.
- Clean this unit with a soft, dry cloth. Never use alcohol, paint thinner or benzene to clean this unit.

## ▪ *Damage Requiring Service*

The unit should be serviced by qualified service personnel if:

- The DC power supply cord or AC adaptor has been damaged
- Objects or liquids have gotten into the unit
- The unit has been exposed to rain
- The unit does not operate normally or exhibits a marked change in performance
- The unit has been dropped or the housing damaged

## ▪ *Support*

Should you experience any problems while using this product, first, refer to the Troubleshooting section of this manual before contacting Technical Support. When calling, the following information should be provided:

- Product name and model number
- Product serial number
- Details of the issue and any conditions under which the issue is occurring

## ▪ *Warranty*

If your product does not work properly because of a defect in materials or workmanship, AVProEdge (referred to as “the warrantor” ) will, for the length of the period indicated as below, (Parts/Labor (10) Years), which starts with the date of original purchase ( “Limited Warranty period” ), at its option either (a) repair your product with new or refurbished parts, or (b) replace it with a new or a refurbished product. The decision to repair or replace will be made by the warrantor. During the “Labor” Limited Warranty period there will be no charge for labor. During the “Parts” warranty period, there will be no charge for parts. You must mail-in your product during the warranty period. This Limited Warranty is extended only to the original purchaser and only covers product purchased as new. A purchase receipt or other proof of original purchase date is required for Limited Warranty service.

This warranty extends to products purchased directly from AVPro or an authorized dealer. AVPro is not liable to honor this warranty if the product has been used in any application other than that for which it was intended, has been subjected to misuse, accidental damage, modification or improper installation procedures, unauthorized repairs or is outside of the warranty period. Please direct any questions or issues you may have to your local dealer before contacting AVPro.



## ▪ *Troubleshooting*

- Verify Power - Transmitter Pg. 6, Receiver Pg. 8
  - Note: Must power from both sides
- Verify Connections - Check that all cables are properly connected
  - TX Indicator Troubleshooting Lights - Pg. 6
  - RX Indicator Troubleshooting Lights - Pg. 8
- IR Issues - Verify correct connections and settings - P.11 & 12
  - Note: Visibly flashing Emitters may not function properly, try the IR Cables that come with the kit
- Extracted Audio Issues - Verify audio settings - Pg.7, examples Pg. 13-14
- Still having issues, contact us
  - Support Direct - +1-605-977-3477  
+1-605-274-6055
  - Submit a support request ticket
    - <https://support.avproedge.com/hc/en-us/requests/new>





Thank you for choosing AVProEdge!

Please contact us with any questions. We are happy to be of service!



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